

## SIGNPOSTING LIST

Where we are unable to act in a matter we will provide details of an appropriate alternative provider, or alternatively you can contact the Law Centres Network on 020 3637 1330 to locate your local law centre.

Organisation	Contact Number	Legal Aid Contract
<b>Government/General Advice lines</b>		
Government Directory of Legal Aid Providers (online) <a href="https://www.gov.uk/government/publications/directory-of-legal-aid-providers">https://www.gov.uk/government/publications/directory-of-legal-aid-providers</a>		
Civil Legal Advice 0345 345 4 345 <a href="https://www.gov.uk/civil-legal-advice">https://www.gov.uk/civil-legal-advice</a>		
If you are eligible for legal aid you can get help for problems including:		
<ul style="list-style-type: none"> <li>• Debt, if your home is at risk</li> <li>• Housing, if you're homeless or at risk of being evicted</li> <li>• Domestic abuse</li> <li>• Separating from an abusive partner, when you're making arrangements for children or sorting out money or property</li> <li>• A child being taken into care</li> <li>• Special educational needs</li> <li>• Discrimination</li> <li>• Some child abduction cases</li> </ul>		
<b>General public law</b>		
• Leigh Day	020 7650 1200	Y
• Bindmans LLP	020 7833 4433	Y
• Irwin Mitchell	0808 115 4074	Y
• Watkins and Gunn	0300 1240 400	Y
• Lawstop	0208 150 2588	Y
<b>Community care / other social welfare</b>		
• Mackintosh Law	020 7357 6464	Y
• Simpson Millar (formerly Maxwell Gillott)	0808 239 9103	Y
• Deighton Pierce Glynn	020 7407 0007	Y
• Leigh Day	020 7650 1200	Y
• Bindmans LLP	020 7833 4433	Y
• GT Stewart	020 8299 6000	Y
• Gold Jennings	020 8455 9268	Y
• Lawstop	0208 150 2588	Y
<b>Housing / homelessness</b>		
• Deighton Pierce Glynn	020 7407 0007	Y
• Edwards Duthie Shamash	020 8514 9000	Y
• TV Edwards	020 3440 8000	Y
• Osbornes	020 4502 8451	Y
• Hodge Jones & Allen	0808 149 8133	Y
• Lawstop	0208 150 2588	Y
<b>Education</b>		
• Bailey Wright & Co	0121 270 1566	Y
• Cartwright King Ltd	0345 894 1622	Y
• Coram Children's Legal Centre (Child Law Advice Service)	0300 330 5485	Y
• GT Stewart	020 8299 6000	Y
• Irwin Mitchell LLP	0808 115 4074	Y
• Nr Legal Solicitors Ltd	020 8509 2656	Y
• Simpson Millar	0808 239 9103	Y
• Sinclairslaw Ltd	020 8891 4488	Y

• Watkins and Gunn	0300 1240 400	Y
• Lawstop	0208 150 2588	Y
Legal aid for Education can also be accessed through Civil Legal Advice 0345 345 4 345		
<b>Mental health</b>		
• Mackintosh Law	020 7357 6464	Y
• Bindmans LLP	020 7833 4433	Y
<b>Civil liberties / police</b>		
• Hickman & Rose	020 7702 5331	Y
• Bhatt Murphy	020 7729 1115	Y
• Hodge Jones & Allen	0808 149 8133	Y
• Birnberg Peirce & Partners	020 7911 0166	Y
• Bindmans LLP	020 7833 4433	Y
• Leigh Day	020 7650 1200	Y
<b>Immigration</b>		
• Birnberg Peirce & Partners	020 7911 0166	Y
• Luqmani Thompson & Partners	020 8365 7800	Y (Asylum only)
• Bindmans LLP	020 7833 4433	Y
• Asylum Aid	020 7354 9631	Y (Asylum only)
• Elder Rahimi	020 7377 6600	Y
• Greater Manchester Immigration Aid Unit	0161 740 7722	Y
• TRP Solicitors (Birmingham)	0121 616 4700	Y
• Wilsons Solicitors	020 8808 7535	Y
• Turpin and Miller	01865 770 111	Y
<b>Injury</b>		
• Levenes	0800 048 2355	N
• Leigh Day	020 7650 1200	N
<b>Family/Children Law</b>		
• Beck Fitzgerald	020 7101 3090	Y
• Bindmans	020 7833 4433	Y
• Creighton & Partners	020 7976 2233	Y
• Wilsons Solicitors	020 8808 7535	Y
• Hodge Jones & Allen	0808 149 8133	Y
• Coram Children's Legal Centre (Child Law Advice Service)	0300 330 5480	N/A (advice only)
• Watkins and Gunn	0300 1240 400	Y
• Makin Dixon	01274 747747	Y
<b>Discrimination</b>		
• Bailey Wright & Co	0121 270 1566	Y
• Bristol Law Centre	0117 924 8662	Y
• Cambridge House and Talbot	020 7358 7000	Y
• Cartwright King Ltd	0345 894 1622	Y
• Deighton Pierce Glynn Ltd	020 7407 0007 (London/Bristol)	Y
• Derbyshire Law Centre	01246 550674	Y
• Kesar & Co Solicitors	020 8181 3100	Y
• Kirklees Law Centre	0808 278 7896	Y
• Leigh Day & Co	020 7650 1200	Y

• Equality & Employment Law Centre (formerly Merseyside Employment Law)	0151 237 2664	Y
• Nr Legal Solicitors Ltd	020 8509 2656	Y
• South West London Law Centre	020 8767 2777	Y
• Southwark Law Centre	0207 732 2008	Y
• Suffolk Law Centre	01473 408111	Y
Legal aid for Discrimination can also be accessed through Civil Legal Advice on 0345 345 4345		
<b>Crime</b>		
• Bindmans	020 7833 4433	Y
• Birnberg Peirce & Partners	020 7911 0166	Y
• GT Stewart	020 8299 6000	Y
• Goldman Bailey	020 3326 2585	Y
• Birds Solicitors	020 8874 7433	Y
• Commons Legal	020 3865 5403	Y

<b>General Advice</b>	
<ul style="list-style-type: none"> <li>• <b>Gov.uk Legal Aid Providers</b></li> </ul> <p>Directory of legal aid providers in the following areas:</p> <ul style="list-style-type: none"> <li>▪ Actions against the police</li> <li>▪ Claims against public authorities</li> <li>▪ Clinical Negligence</li> <li>▪ Community Care</li> <li>▪ Crime</li> <li>▪ Debt</li> <li>▪ Discrimination</li> <li>▪ Education</li> <li>▪ Family</li> <li>▪ Housing</li> <li>▪ Immigration Asylum</li> <li>▪ Mediation</li> <li>▪ Mental Health</li> <li>▪ Modern Slavery</li> <li>▪ Prison Law</li> <li>▪ Public Law</li> <li>▪ Welfare Benefits</li> </ul>	<p><a href="http://www.gov.uk">Directory of providers - GOV.UK (www.gov.uk)</a></p>
<ul style="list-style-type: none"> <li>• <b>Alpha (gov.uk)</b></li> </ul> <p>Locate a legal adviser or family mediator with a legal aid contract in England and Wales.</p>	<p><a href="https://find-legal-advice.justice.gov.uk/">https://find-legal-advice.justice.gov.uk/</a></p>

<ul style="list-style-type: none"> <li>• <b>Advice Local</b></li> </ul> <p>Search engine providing tailored information for your area (including details of independent advice organisations) on the following topics:</p> <ul style="list-style-type: none"> <li>▪ Asylum and Immigration</li> <li>▪ Council Tax</li> <li>▪ Debt</li> <li>▪ Disability and Social Care</li> <li>▪ Employment</li> <li>▪ Housing</li> <li>▪ Welfare Benefits</li> </ul>	<p><a href="https://advice-local.org/">https://advice-local.org/</a></p>
<ul style="list-style-type: none"> <li>• <b>Citizens Advice Bureau</b></li> </ul> <p>A network of local bureaux that help people to resolve their legal, financial and other problems by providing free, independent and confidential advice.</p>	<p><a href="http://www.citizensadvice.org.uk">www.citizensadvice.org.uk</a></p> <p>0800 144 8848 (England) 0800 702 2020 (Wales)</p>

<ul style="list-style-type: none"> <li>• <b>Turn2US</b></li> </ul> <p>A national charity providing practical help to people who are struggling financially. To locate an advice service, visit the Turn2US website, select <b>Get Support</b> and <b>Information and Help</b> and then <b>Find a Local Adviser</b>. You can then select from topics including:</p> <ul style="list-style-type: none"> <li>▪ Benefits</li> <li>▪ Bereavement</li> <li>▪ Debt</li> <li>▪ Disability</li> <li>▪ Domestic Violence</li> <li>▪ Foodbanks</li> <li>▪ Housing</li> <li>▪ Homelessness</li> <li>▪ Immigration</li> <li>▪ Legal Issues</li> <li>▪ Mental Health</li> <li>▪ Work</li> </ul>	<p><a href="http://www.turn2us.org.uk">www.turn2us.org.uk</a></p> <p>0808 802 2000</p>
<ul style="list-style-type: none"> <li>• <b>Law Centres Network</b></li> </ul> <p>The Law Centres Network provides a helpful 'find advice' tool, which locates a Law Centre by area.</p> <p>Law Centres provide advice on a range of issues, including:</p> <ul style="list-style-type: none"> <li>- Welfare rights</li> <li>- Disability rights</li> <li>- Immigration and asylum</li> <li>- Housing and homelessness</li> <li>- Employment rights</li> <li>- Community care</li> <li>- Discrimination</li> <li>- Debt</li> </ul> <p>Other areas of work might include:</p> <ul style="list-style-type: none"> <li>- Public law</li> </ul>	<p><a href="https://www.lawcentres.org.uk/get-help">https://www.lawcentres.org.uk/get-help</a></p>

<ul style="list-style-type: none"> <li>- Mental health</li> <li>- Family law</li> <li>- Education rights</li> <li>- Young people and children's rights</li> </ul>	
<b>Benefits and Entitlements</b>	
<ul style="list-style-type: none"> <li>• <b>GOV.UK</b></li> </ul> <p>Find out what benefits you could be receiving using free, independent and anonymous <b>Benefits Calculators</b>. Visit gov.uk, click on the <b>Benefits</b> tab then select <b>How benefits work</b> and <b>Benefits Calculators</b> to take you to links to the organisations providing this service.</p>	<a href="http://www.gov.uk">www.gov.uk</a>
<ul style="list-style-type: none"> <li>• <b>Turn2Us</b></li> </ul> <p>A charitable service which helps people gain access to money available to them, through welfare benefits, grants and more. You can also use the <b>Benefits calculator</b> on their website under the <b>Find Benefits &amp; Grants</b> tab.</p>	<a href="http://www.turn2us.org.uk">www.turn2us.org.uk</a>  0808 802 2000
<ul style="list-style-type: none"> <li>• <b>Mary Ward Legal Centre</b></li> </ul> <p>Funding allows them to provide advice for people who live, work or study in Camden with one caseworker to provide advice to people from any London Borough. They provide specialist legal advice on welfare benefit, tax credit, debt, employment, and housing issues. They do not offer basic benefit checks or form filling for new claims (with the exception of PIP and DLA forms) but advise clients when there is a problem with their claim.</p>	<a href="http://www.marywardlegal.org.uk">www.marywardlegal.org.uk</a>  020 7831 7079
<ul style="list-style-type: none"> <li>• <b>Z2K</b></li> </ul> <p>A charity providing specialist legal help to people of working age, living in London who are entitled to means- tested benefits. Focusing: on appealing benefits that have been stopped, providing advice and representation to challenge incorrect decisions made by the DWP, complications with Universal Credit such as incorrect and delayed payments, right to reside issues, problems with the Work Capability Assessment, housing issues, and broader support (grants, emergency food and fuel support, referrals).</p>	<a href="https://www.z2k.org/">https://www.z2k.org/</a>  020 7259 0801

<ul style="list-style-type: none"> <li>• <b>Advice Now</b></li> </ul> <p>A non-for-profit website run by the charity Law for Life, Advice Now provides accurate, practical information on rights and the law in England and Wales. Their website provides factsheets on various benefits issues, such as:</p> <ul style="list-style-type: none"> <li>- How to win appeals for PIP, DLA, Work Capability Assessment</li> <li>- Survival guides for benefit sanctions, living with a partner and benefits.</li> </ul> <p>They also provide template letters for mandatory reconsideration.</p>	<a href="http://www.advicenow.org.uk">www.advicenow.org.uk</a>
<ul style="list-style-type: none"> <li>• <b>Pro Bono Community</b></li> </ul> <p>Pro Bono Community are running a Welfare Benefit Appeals Clinic, which offers free legal advice for those looking to lodge an appeal and require representation at the First-tier or Upper Tribunals.</p> <p>The clinic provides advice in relation to:</p> <ul style="list-style-type: none"> <li>- Work Capability Assessment decisions on Universal Credit</li> <li>- Employment and Support Allowance</li> <li>- Personal Independence Payment</li> </ul>	<a href="mailto:Clinic@probonocommunity.org.uk">Clinic@probonocommunity.org.uk</a> 020 3031 8599

<b>Debt</b>	
<ul style="list-style-type: none"> <li>• <b>Money Advice Service</b></li> </ul> <p>Support over the phone, or online advice and downloadable guides to help improve your finances. The website also includes useful tools such as:</p> <ul style="list-style-type: none"> <li>▪ Budget Planner</li> <li>▪ Mortgage Calculator</li> <li>▪ Letter templates</li> <li>▪ Videos</li> <li>▪ Webchat</li> <li>▪ WhatsApp</li> </ul>	<a href="https://www.moneyhelper.org.uk/en">https://www.moneyhelper.org.uk/en</a> 0800 138 7777
<ul style="list-style-type: none"> <li>• <b>National Debtline</b></li> </ul> <p>Provides free, confidential and independent advice on how to deal with debt problems over the phone and online. Services include:</p> <ul style="list-style-type: none"> <li>▪ Online budget tool</li> <li>▪ Factsheets</li> <li>▪ Sample letters</li> <li>▪ Webchat</li> </ul>	<a href="http://www.nationaldebtline.org">www.nationaldebtline.org</a> 0808 808 4000 Monday to Friday 9am-8pm; Saturday: 9.30am-1pm

<ul style="list-style-type: none"> <li>• <b>Step Change</b></li> </ul> <p>Offering expert, tailored advice and practical solutions to problematic debt. Their services include:</p> <ul style="list-style-type: none"> <li>▪ Debt Management Plan</li> <li>▪ Bankruptcy Advice</li> <li>▪ Individual Voluntary Arrangement</li> <li>▪ Debt Relief Order</li> <li>▪ Equity Release and Mortgages</li> <li>▪ Debt Arrangement Scheme</li> <li>▪ Protected Trust Deed</li> <li>▪ Online calculators (e.g., benefits, credit card debt, debt consolidation)</li> </ul>	<p><a href="http://www.stepchange.org">www.stepchange.org</a></p> <p>0800 138 1111 Monday to Friday 8am-8pm Saturday 8am-4pm 24/7 online support</p>
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<b>Disabilities</b>	
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<ul style="list-style-type: none"> <li>• <b>Disability Law Service</b></li> </ul> <p>Free advice and information by phone and online for the following areas of law:</p> <ul style="list-style-type: none"> <li>▪ Discrimination</li> <li>▪ MS Services</li> <li>▪ Community Care</li> <li>▪ Welfare Benefits</li> <li>▪ Housing</li> <li>▪ Employment</li> </ul> <p>Their website provides downloadable factsheets in both written and audio form.</p>	<p><a href="http://www.dls.org.uk">www.dls.org.uk</a></p> <p>0207 791 9800</p>
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<ul style="list-style-type: none"> <li>• <b>Disability Rights UK</b></li> </ul> <p>Their website includes a range of factsheets and guides on subjects including:</p> <ul style="list-style-type: none"> <li>▪ Benefits and welfare reform</li> <li>▪ Appeals and law</li> <li>▪ Equality and human rights</li> <li>▪ Hate crime reporting</li> <li>▪ Social care and personal budgets</li> <li>▪ Independent living</li> </ul> <p>They also have specific helplines including:</p> <ul style="list-style-type: none"> <li>▪ Disabled Students</li> <li>▪ Enable Fund</li> <li>▪ Personal Budgets</li> <li>▪ Equality Advisory Support Service (EASS)</li> </ul>	<p><a href="http://www.disabilityrightsuk.org">www.disabilityrightsuk.org</a></p> <p>0330 995 0400</p>
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<ul style="list-style-type: none"> <li>• <b>Scope</b></li> </ul> <p>The charity works with disabled people and their families to offer practical support – from information services to education and everyday care. Visit the website for information issues with Education, Money and Work, Leisure, Communication and Families and Parenting. You can also locate local community services.</p> <p>They also have a direct helpline offering help with:</p> <ul style="list-style-type: none"> <li>- Benefits</li> <li>- Finance</li> <li>- Social care</li> <li>- Work</li> <li>- Equipment and assistive technology</li> <li>- Housing and home adaptations</li> </ul>	<p><a href="http://www.scope.org.uk">www.scope.org.uk</a></p> <p>0808 800 3333</p>
<ul style="list-style-type: none"> <li>• <b>Contact</b></li> </ul> <p>A national charity that exists to support the families of disabled children whatever their condition or disability, through guidance and information. They provide factsheets and guides, a helpline for parents and carers in any part of the UK with a disabled child aged up to 25, and the 'Listening Ear' service, 1-2-1 telephone appointments for parent carers looking for emotional support.</p>	<p><a href="http://www.contact.org.uk">www.contact.org.uk</a></p> <p>0808 808 3555</p>
<ul style="list-style-type: none"> <li>• <b>Working Families</b></li> </ul> <p>A charity which gives parents/carers free legal advice on employment rights and in-work benefits, including a section especially for parents of disabled children.</p>	<p><a href="http://www.workingfamilies.org.uk">www.workingfamilies.org.uk</a></p> <p>0300 012 0312</p>
<p><b>Discrimination</b></p>	
<ul style="list-style-type: none"> <li>• <b>Equality Advisory and Support Service</b></li> </ul> <p>Helpline advises and assists individuals on issues relating to equality and human rights.</p> <p>The EASS are also able to support an individual to resolve their issue using alternative informal dispute resolution, as opposed to issuing a claim in the county court or the employment tribunal.</p>	<p><a href="http://equalityadvisoryservice.com">Equality Advisory and Support Service</a> (<a href="http://equalityadvisoryservice.com">equalityadvisoryservice.com</a>)</p> <p>0808 800 0082</p>
<p><b>Education</b></p>	
<ul style="list-style-type: none"> <li>• <b>Liverpool Law Clinic</b></li> </ul> <p>The solicitors at the Law Clinic provide free advice to parents and carers of children with Special Educational Needs. They are supported by law students who have been trained, and have agreed to abide by our strict confidentiality rules.</p> <p>The clinic can provide help with:</p> <ul style="list-style-type: none"> <li>• Special Educational Needs provision, including obtaining an EHCP, the contents of an EHCP and appealing a decision.</li> <li>• Assistance with preparing an appeal to the SEND Tribunal .</li> </ul>	<p><a href="http://www.liverpool.ac.uk/law/liverpool-law-clinic">www.liverpool.ac.uk/law/liverpool-law-clinic</a></p> <p>0151 794 5782</p> <p><a href="mailto:clinic@liverpool.ac.uk">clinic@liverpool.ac.uk</a></p>



<ul style="list-style-type: none"> <li>• Advice and support to challenge delays in completing assessments.</li> <li>• Advice and support to prepare a legal challenge to the lack of support for your child's needs at home.</li> </ul>	
<ul style="list-style-type: none"> <li>• <b>IPSEA (Independent Provider of Special Education Advice)</b></li> </ul> <p>A charity that provides resources and advice on Special Educational Needs and Disability. Their services include:</p> <ul style="list-style-type: none"> <li>○ Advice Line – free independent legal information, advice and support on any educational issue that is a result of a child or young person's SEND.</li> <li>○ Call-in Helpline – 0300 222 5800 <ul style="list-style-type: none"> <li>▪ Wednesdays 9.30 am – 3.30 pm</li> <li>▪ Fridays 9.30 am – 12.30 pm</li> </ul> </li> <li>○ Tribunal Helpline – advice for parents who have a right of appeal, an ongoing appeal, or a claim for disability discrimination in the SEND Tribunal.</li> <li>○ Tribunal Support Service – supporting parents with the Tribunal Process.</li> </ul>	<p><a href="https://www.ipsea.org.uk/">https://www.ipsea.org.uk/</a></p> <p>Call-in Helpline – 0300 222 5800  Wednesdays 9.30 am – 3.30 pm  Fridays 9.30 am – 12.30 pm</p>
<ul style="list-style-type: none"> <li>• <b>SOS! SEN</b></li> </ul> <p>A charity that provides services and advice to parents and carers of children and young people with SEND. Services include:</p> <ul style="list-style-type: none"> <li>• Helpline (open during term time): 0208 538 3731</li> <li>• Walk-in Advice Centres (see website for timings and locations)</li> <li>• 1:1 advice sessions</li> <li>• Document Service – services include checking and advising on the quality of a draft EHCP, drafting grounds for appeal, pre-action letters for judicial review, other Tribunal documents.</li> <li>• Resources and toolkits.</li> </ul>	<p><a href="https://sossen.org.uk/">https://sossen.org.uk/</a></p> <p>0208 538 3731 (Helpline, during term time only)</p>

<b>Family Rights</b>	
<ul style="list-style-type: none"> <li>• <b>Gingerbread</b></li> </ul> <p>A national charity which provides advice and practical support for single parents.</p>	<p><a href="http://www.gingerbread.org.uk">www.gingerbread.org.uk</a></p> <p>0808 802 0925 (single parent helpline)</p>
<ul style="list-style-type: none"> <li>• <b>Family Rights Group</b></li> </ul> <p>A charity that advises families in England and Wales whose children are in need, at risk or are in the care system. They provide advice for parents, grandparents, other relatives and friends about their rights and options when social workers or courts make decisions about their children's welfare.</p>	<p><a href="http://www.frg.org.uk">www.frg.org.uk</a></p> <p>0808 801 0366</p>

<ul style="list-style-type: none"> <li>• <b>Rights of Women</b></li> </ul> <p>Telephone advice line providing free and confidential legal advice to women on:</p> <ul style="list-style-type: none"> <li>▪ Family law, including: domestic violence and abuse; divorce, finance and property on relationship breakdown; cohabitation, finances and property on relationship breakdown; parental responsibility and arrangements for children; lesbian parenting.</li> <li>▪ Criminal law, including: sexual offences including rape and sexual assault; domestic violence, harassment and stalking; reporting offences to the police and the criminal justice system; criminal injuries compensation.</li> <li>▪ Immigration law: advice on EUSS; advice on immigration and asylum.</li> <li>▪ Sexual harassment at work.</li> </ul>	<p><a href="http://www.rightsofwomen.org.uk">www.rightsofwomen.org.uk</a></p> <p>National line: 020 7251 6575</p> <p>Sexual harassment at work: 020 7490 0152</p> <p>Family law: 020 7251 6577 (national) 020 7608 1137 (London)</p> <p>Criminal law: 020 7251 8887</p> <p>EUSS: 020 7118 0267</p> <p>Immigration and asylum: 020 7490 7689</p>
<ul style="list-style-type: none"> <li>• <b>Contact</b></li> </ul> <p>A national charity that exists to support the families of disabled children whatever their condition or disability, through guidance and information. They provide factsheets and guides as well as a helpline for parents and carers in any part of the UK with a disabled child aged from birth to 25 and the 'Listening Ear' service, 1-2-1 telephone appointments for parent carers looking for emotional support.</p>	<p><a href="http://www.contact.org.uk">www.contact.org.uk</a></p> <p>0808 808 3555</p>
<ul style="list-style-type: none"> <li>• <b>Working Families</b></li> </ul> <p>A charity which gives parents/carers advice on employment rights and in-work benefits, maternity and paternity leave, flexible working options and maternity discrimination.</p>	<p><a href="http://www.workingfamilies.org.uk">www.workingfamilies.org.uk</a></p> <p>0300 012 0312</p>
<ul style="list-style-type: none"> <li>• <b>Coram Children's Legal Centre (Child Law Advice)</b></li> </ul> <p>A charity providing free legal information, advice and representation to children, young people, their families, carers and professionals, as well as international consultancy on child law and children's rights.</p>	<p><a href="http://www.coram.org.uk">http://www.coram.org.uk</a></p> <p>020 7520 0300</p>
<ul style="list-style-type: none"> <li>• <b>Centre for Women's Justice</b></li> </ul> <p>A charity bringing together specialist lawyers, academics and other experts in the field of violence against women to bring strategic law challenges and ensure access to justice for victims of make violence. Their <b>Get Help</b> page lists organisations to contact for help.</p>	<p><a href="http://www.centreforwomensjustice.org.uk">www.centreforwomensjustice.org.uk</a></p> <p>020 7092 1807</p>
<ul style="list-style-type: none"> <li>• <b>Refuge</b></li> </ul> <p>Supporting those who have experienced violence and abuse – domestic violence, sexual violence, 'honour' based violence, forced marriage, FGM, human trafficking or modern slavery. They run a range of specialist services to help rebuild lives.</p>	<p><a href="http://www.refuge.org.uk">www.refuge.org.uk</a></p> <p>0808 2000 247</p> <p>Men's advice line 0808 801 0327</p>

<ul style="list-style-type: none"> <li>• <b>Grandparents Plus (now Kinship)</b></li> </ul> <p>A charity dedicated to supporting kinship carers – grandparents and other relatives raising children who aren't able to live with their parents. Providing advice for anyone thinking about caring for a relative or friend's child full time.</p>	<p><a href="http://www.kinship.org.uk">www.kinship.org.uk</a></p> <p>0300 123 7015</p> <p>Monday to Friday</p> <p>9 am – 2 pm</p>
<ul style="list-style-type: none"> <li>• <b>Resolution</b></li> </ul> <p>An organisation of lawyers and other professionals who believe in a constructive, non-confrontational approach to family law matters. Their <b>Information and Support</b> page contains information on:</p> <ul style="list-style-type: none"> <li>• Parenting after parting</li> <li>• Your rights when you live together as a couple</li> <li>• Your options for ending a marriage or civil partnership</li> <li>• Information and support on what you can do in domestic violence situations.</li> <li>• They also provide a list of useful organisations and a search tool to find a lawyer who is a member of the organisation.</li> </ul>	<p><a href="http://www.resolution.org.uk/">http://www.resolution.org.uk/</a></p> <p>020 3841 0300</p>

<b>Housing</b>	
<ul style="list-style-type: none"> <li>• <b>Shelter</b></li> </ul> <p>Providing housing support and advice. You can find advice on the following topics, online under '<b>Get Advice</b>':</p> <ul style="list-style-type: none"> <li>▪ Homelessness</li> <li>▪ Paying for a home</li> <li>▪ Housing Benefit</li> <li>▪ Eviction</li> <li>▪ Debt/Arrears</li> <li>▪ Repossession</li> </ul> <p>They provide support via emergency helpline and you can also locate your local Shelter Outreach agency for face to face advice.</p>	<p><a href="http://www.shelter.org.uk">www.shelter.org.uk</a></p> <p>0808 800 4444</p> <p>Monday to Friday 8am-8pm</p> <p>Weekends 9am-5pm</p>
<ul style="list-style-type: none"> <li>• <b>The Pavement</b></li> </ul> <p>Providing advice online tailored to a homeless readership. Advice and service information available for an extensive range of topics via the Services tab.</p>	<p><a href="http://www.thepavement.org.uk">www.thepavement.org.uk</a></p> <p>(no helpline available)</p>

<ul style="list-style-type: none"> <li>• <b>Advice Now</b></li> </ul> <p>A non-for-profit website run by the charity Law for Life, Advice Now provides accurate, practical information on rights and the law in England and Wales, including factsheets on housing issues such as:</p> <ul style="list-style-type: none"> <li>- What to do if you are homeless</li> <li>- How to challenge a decision on your homelessness application</li> <li>- How to deal with a s21 eviction notice etc.</li> </ul>	<a href="https://www.advicenow.org.uk/">https://www.advicenow.org.uk/</a>
<ul style="list-style-type: none"> <li>• <b>ATLEU (Anti trafficking and labour exploitation unit)</b></li> </ul> <p>ATLEU is a charity providing legal advice and support to survivors of trafficking and slavery. ATLEU take referrals for new clients and also operate an advice line, where they offer free advice for lawyers, advocates and support providers working with victims of trafficking and modern slavery across England and Wales.</p> <ul style="list-style-type: none"> <li>• Housing and support - Thursdays 14:30 - 16:30 (1st and 3rd Thursday of the month only)</li> </ul>	<a href="https://atleu.org.uk/">https://atleu.org.uk/</a>  <a href="mailto:advice@atleu.org.uk">advice@atleu.org.uk</a>

<b>Immigration</b>	
<ul style="list-style-type: none"> <li>• <b>ILPA</b></li> </ul> <p>The Immigration Law Practitioner's Association does not give advice to members of the public on an individual basis but promotes and improves advice through training and sharing information and research. Their <b>Find Immigration Advice</b> page helps you find immigration advice near where you live and immigration advisers who specialise in particular types of immigration, asylum or nationality law.</p>	<a href="http://www.ilpa.org.uk">www.ilpa.org.uk</a>
<ul style="list-style-type: none"> <li>• <b>Haringey Migrant Support Centre</b></li> </ul> <p>HMSC offers specialist advice on immigration, welfare and housing. They have two telephone lines on Thursdays for new enquiries and existing clients. Priority given to people on no pay or low income. For migrants, with priority given to cases related to destitution and human rights.</p>	<a href="http://www.haringeymsc.org">www.haringeymsc.org</a> <a href="mailto:info@haringeymsc.org">info@haringeymsc.org</a>  New enquiries line Thursdays 10 am 020 4566 7412  Existing clients Thursdays 12pm-2pm 020 4566 7445

<ul style="list-style-type: none"> <li>• <b>Joint Council for the Welfare of Immigrants</b></li> </ul> <p>An independent national charity which exists to campaign for justice in immigration, nationality and refugee law and policy. Dealing with all areas of asylum and immigration law, they represent clients at all stages of the legal process including applications to the Home Office, entry clearance, appeals and judicial review. See website for specialist helplines for Irregular migrants (without status), Foreign National prisoners and Unison members.</p>	<p><a href="http://www.jcwi.org.uk">Joint Council for the Welfare of Immigrants (jcwi.org.uk)</a></p> <p><a href="mailto:info@jcwi.org.uk">info@jcwi.org.uk</a> 020 7251 8708</p> <p>Irregular migrants Mon, Tue, Thur 10am-1pm 0800 160 1004</p>
<ul style="list-style-type: none"> <li>• <b>Coram Children’s Legal Centre (Migrant Children’s Project Advice)</b></li> </ul> <p>Providing one-off email advice from a specialist solicitor on all issues affecting migrant, asylum-seeking and refugee children and young people, whether they are separated or in helplines.</p>	<p><a href="mailto:mcpadvice@coramclc.org.uk">mcpadvice@coramclc.org.uk</a></p>
<ul style="list-style-type: none"> <li>• <b>Hackney Migrant Centre</b></li> </ul> <p>Providing free immigration and housing advice alongside immigration support. Priority given to migrants who are destitute, homeless, or on a low income.</p>	<p><a href="http://www.hackneymigrantcentre.org.uk/">www.hackneymigrantcentre.org.uk/</a></p> <p>07856632796</p>
<ul style="list-style-type: none"> <li>• <b>Asylum Justice</b></li> </ul> <p>Based in Swansea, they provide free legal advice and representation for asylum seekers, refugees, and victims of trafficking. They also support refugees with family reunification and generally most of their clients are not eligible or have been refused legal aid.</p>	<p><a href="https://www.asylumjustice.org.uk/">https://www.asylumjustice.org.uk/</a></p> <p>029 2049 9421</p>
<ul style="list-style-type: none"> <li>• <b>ATLEU (Anti trafficking and labour exploitation unit)</b></li> </ul> <p>ATLEU is a charity providing legal advice and support to survivors of trafficking and slavery. ATLEU take referrals for new clients and also operate an advice line, where they offer free advice for lawyers, advocates and support providers working with victims of trafficking and modern slavery across England and Wales.</p> <ul style="list-style-type: none"> <li>• Immigration - Thursdays 11:00 - 13:00</li> <li>• Compensation - Thursdays 11:00 - 13:00</li> </ul>	<p><a href="https://atleu.org.uk/">https://atleu.org.uk/</a></p> <p><a href="mailto:advice@atleu.org.uk">advice@atleu.org.uk</a></p>

**Inquests**

<ul style="list-style-type: none"> <li>• <b>Inquest</b></li> </ul> <p>Providing free and independent advice to bereaved people following a death in state care or detention in England and Wales, and in other cases where wider issues of state and corporate accountability are in question. They also provide support through the inquest process and can connect bereaved families for mutual support.</p>	<p><a href="http://www.inquest.org.uk">www.inquest.org.uk</a></p> <p>020 7263 1111</p> <p>(Advice line open Tue, Thur 10 am – 1 pm; 2 pm – 3.30 pm)</p>
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**Mental Health Services and Care**

<ul style="list-style-type: none"> <li>• <b>Mind</b></li> </ul> <p>Information and advice on topics relating to mental health including on:</p> <ul style="list-style-type: none"> <li>▪ Diagnoses/Conditions</li> <li>▪ Mental Health Statistics</li> <li>▪ Support/Social Care</li> <li>▪ Communities/Social Groups</li> <li>▪ Treatments</li> <li>▪ Environment</li> <li>▪ Legal rights on sectioning and discrimination</li> </ul>	<p><a href="http://www.mind.org.uk">www.mind.org.uk</a></p> <p>Infoline 0300 123 3393</p>
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<ul style="list-style-type: none"> <li>• <b>Samaritans</b></li> </ul> <p>Offering a safe place to talk at any time about whatever is getting to you and any struggles with coping with everyday life.</p>	<p><a href="http://www.samaritans.org">www.samaritans.org</a></p> <p>116 123</p>
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**Older People**

<ul style="list-style-type: none"> <li>• <b>Independent Age</b></li> </ul> <p>A charity providing older people and their families with clear, free, and impartial advice on:</p> <ul style="list-style-type: none"> <li>▪ Care and support</li> <li>▪ Money and benefits</li> <li>▪ Health and mobility</li> <li>▪ Home and housing</li> <li>▪ Wills and other end of life arrangements</li> </ul> <p>They also offer regular friendly contact through their community services.</p>	<p><a href="http://www.independentage.org">www.independentage.org</a></p> <p>0800 319 6789 charity@independentage.org</p>
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<ul style="list-style-type: none"> <li>• <b>Age UK</b></li> </ul> <p>Advice covering a very wide range of areas including:</p> <ul style="list-style-type: none"> <li>▪ Health and wellbeing</li> <li>▪ Care and support</li> <li>▪ Discrimination and rights</li> <li>▪ Benefits and entitlements</li> <li>▪ Work and learning</li> <li>▪ Housing options</li> <li>▪ Money and debt</li> </ul>	<p><a href="http://www.ageuk.org.uk">www.ageuk.org.uk</a></p> <p>0800 678 1602</p>
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**Pensions**

<ul style="list-style-type: none"> <li>• <b>Pensions Advisory Service</b></li> </ul> <p>Free and impartial guidance to people with workplace and personal pensions.</p>	<p><a href="http://www.moneyhelper.org.uk">www.moneyhelper.org.uk</a></p> <p>0800 111 3797</p>
<ul style="list-style-type: none"> <li>• <b>Pensions Ombudsman</b></li> </ul> <p>Dealing with complaints about how pension schemes are run such as:</p> <ul style="list-style-type: none"> <li>▪ Giving incorrect or misleading information</li> <li>▪ Breaking a promise</li> <li>▪ Taking too long to do something without good cause.</li> </ul> <p>The ombudsman cannot deal with state pensions, tracing a lost pension, mis-selling of pensions or a decision made by a court or tribunal.</p>	<p><a href="http://www.pensions-ombudsman.org.uk">www.pensions-ombudsman.org.uk</a></p> <p>0800 917 4487</p>
<p><b>Privacy</b></p>	
<ul style="list-style-type: none"> <li>• <b>Liberty</b></li> </ul> <p>Liberty campaigns to protect basic rights and freedoms through the courts, in Parliament and through the wider community.</p> <p>Their current campaigns include:</p> <ul style="list-style-type: none"> <li>▪ Resist facial recognition</li> <li>▪ Reject mass surveillance</li> <li>▪ Challenge hostile environment data-sharing</li> <li>▪ Stand up to police spying and breaches of surveillance laws by MI5</li> </ul>	<p><a href="http://www.libertyhumanrights.org.uk">www.libertyhumanrights.org.uk</a></p> <p>Human Rights Information Line: 0800 988 8177 (Mon 6 pm – 8 pm, Tue 12 pm – 2 pm, Thur 6 pm – 8 pm)</p>
<p><b>Public Law</b></p>	
<ul style="list-style-type: none"> <li>• <b>Public Interest Law Centre</b></li> </ul> <p>The Public Interest Law Centre specialises in public law, actions against public authorities, and public inquiries. They act for individuals and campaign groups who've been treated unlawfully by public bodies. They are based in London, with clients city wide, the South East and nationally.</p>	<p><a href="http://www.pilc.org.uk">www.pilc.org.uk</a></p> <p><a href="mailto:office@pilc.org.uk">office@pilc.org.uk</a></p> <p>0203 877 0867</p>