

SIGNPOSTING LIST

Where we are unable to act in a matter we will provide details of an appropriate alternative provider, or alternatively you can contact the Law Centres Network on 020 3627 1330 to locate your local law centre.

Organisation	Contact Number	Legal Aid Contract
Government/General Advice lines		
Government Directory of Legal Aid Providers (online) https://www.gov.uk/government/publications/directory-of-legal-aid-providers		
Civil Legal Advice 0345 345 4 345 https://www.gov.uk/civil-legal-advice		
If you are eligible for legal aid you can get help for problems including:		
<ul style="list-style-type: none"> • Debt, if your home is at risk • Homelessness, if you're homeless or at risk of being evicted • Domestic abuse • Separating from an abusive partner, when you're making arrangements for children or sorting out money or property • A child being taken into care • Special educational needs • Discrimination • Some child abduction cases 		
General public law		
• Leigh Day	020 7650 1200	Y
• Bindmans LLP	020 7833 4433	Y
• Irwin Mitchell	0370 1500 100	Y
Community care / other social welfare		
• Mackintosh Law	020 7357 6464	Y
• Simpson Millar (formerly Maxwell Gillott)	0345 357 9400	Y
• Deighton Pierce Glynn	020 7407 0007	Y
• Leigh Day	020 7650 1200	Y
• Bindmans LLP	020 7833 4433	Y
Housing / homelessness		
• Deighton Pierce Glynn	020 7407 0007	Y
• Edwards Duthie Shamash	020 8514 9000	Y
• TV Edwards	020 3440 8000	Y
• Osbornes	020 7485 8811	Y
• Hodge Jones & Allen	020 7874 8300	Y
Education		
• Bailey Wright & Co	0121 270 1566	Y
• Cartwright King Ltd	0845 894 1622	Y

• Coram Children's Legal Centre	0300 330 5485	Y
• G T Stewart	020 8299 6000	Y
• Irwin Mitchell LLP	0808 231 0722	Y
• Nr Legal Solicitors Ltd	020 8509 2656	Y
• Simpson Millar	0345 357 9400	Y
• Sinclairs Law Ltd	020 8891 4488 029 2038 8398 029 2070 6444	Y
Legal aid for Education can also be accessed through Civil Legal Advice 0345 345 4 345		
Mental health		
• Mackintosh Law	020 7357 6464	Y
• Bindmans LLP	020 7833 4433	Y
Civil liberties / police		
• Hickman & Rose	020 7702 5331	Y
• Bhatt Murphy	020 7729 1115	Y
• Hodge Jones & Allen	020 7874 8300	Y
• Birnberg Peirce & Partners	020 7911 0166	Y
• Bindmans LLP	020 7833 4433	Y
• Leigh Day	020 7650 1200	Y
Immigration		
• Birnberg Peirce & Partners	020 7911 0166	Y
• Luqmani Thompson & Partners	020 8365 7800	Y (Asylum only)
• Bindmans LLP	020 7833 4433	Y
• Consonant (formerly Asylum Aid)	020 7354 9631	Y (Asylum only)
• Elder Rahimi	0207 377 6600	Y
• Greater Manchester Immigration Aid Unit	0161 740 7722	Y
• TRP Solicitors (Birmingham)	0121 616 4700	Y
• Wilsons Solicitors	020 8808 7535	Y
• Turpin and Miller	01865 770 111	Y
Injury		
• Levenes	0800 048 2355	N
• Leigh Day	020 7650 1200	N
Family/Children Law		
• Beck Fitzgerald	020 7101 3090	Y
• Bindmans	020 7833 4433	Y
• Creighton & Partners	020 7976 2233	Y
• Wilsons Solicitors	020 808 7535	Y
• Hodge Jones & Allen	0808 250 4528	Y
Discrimination		
• Bailey Wright & Co	0121 270 1566	Y
• Bristol Law Centre	0117 924 8662	Y
• Cambridge House and Talbot	020 7358 7025	Y

• Cartwright King Ltd	0845 894 1622	Y
• Deighton Pierce Glynn Ltd	020 7407 0007 0117 332 3598	Y
• Derbyshire Law Centre	0800 707 6990	Y
• Kesar & Co Solicitors	020 8181 3100	Y
• Kirklees Law Centre	01924 439829	Y
• Leigh Day & Co	020 7650 1200	Y
• Merseyside Employment Law	0151 237 2664	Y
• Nr Legal Solicitors Ltd	020 8509 2656	Y
• South West London Law Centre	020 8767 2777	Y
• Southwark Law Centre	0207 732 2008	Y
• Suffolk Law Centre	01473 408111	Y
Legal aid for Discrimination can also be accessed through Civil Legal Advice on 0345 345 4 345		

General Advice	
<ul style="list-style-type: none"> • Gov.uk Legal Aid Providers <p>Directory of legal aid providers in the following areas:</p> <ul style="list-style-type: none"> ▪ Actions against the police ▪ Clinical negligence ▪ Community Care ▪ Crime ▪ Debt ▪ Family ▪ Housing ▪ Immigration Asylum ▪ Mediation ▪ Mental Health ▪ Prison Law ▪ Public Law ▪ Welfare Benefits 	https://www.gov.uk/government/publications/directory-of-legal-aid-providers
<ul style="list-style-type: none"> • Alpha (gov.uk) <p>Locate a legal adviser or family mediator with a legal aid contract in England and Wales.</p>	https://find-legal-advice.justice.gov.uk/
<ul style="list-style-type: none"> • Advice Local <p>Search engine providing tailored information for your area (including details of independent advice organisations) on the following topics:</p> <ul style="list-style-type: none"> ▪ Asylum and Immigration ▪ Council Tax ▪ Debt ▪ Disability and Social Care ▪ Employment ▪ Housing ▪ Welfare Benefits 	https://advice.local.uk/

<ul style="list-style-type: none"> • Citizens Advice Bureau <p>A network of local bureaux that help people to resolve their legal, financial and other problems by providing free, independent and confidential advice.</p>	<p>www.citizensadvice.org.uk</p> <p>03444 111 444 (England) 03444 77 20 20 (Wales)</p>
<ul style="list-style-type: none"> • Turn2US <p>A national charity providing practical help to people who are struggling financially. To locate an advice service visit the Turn2US website, select Get Support and Information and Help and then Find a Local Adviser. You can then select from topics including:</p> <ul style="list-style-type: none"> ▪ Benefits ▪ Bereavement ▪ Debt ▪ Disability ▪ Domestic Violence ▪ Foodbanks ▪ Housing ▪ Homelessness ▪ Immigration ▪ Legal Issues ▪ Mental Health ▪ Work 	<p>www.turn2us.org.uk</p> <p>0808 802 2000</p>
<p>Benefits and Entitlements</p>	
<ul style="list-style-type: none"> • GOV.UK <p>Find out what benefits you could be receiving using free, independent and anonymous Benefits Calculators. Visit gov.uk, click on the Benefits tab then select How benefits work and Benefits Calculators to take you to links to the organisations providing this service.</p>	<p>www.gov.uk</p>
<ul style="list-style-type: none"> • Turn2Us <p>A charitable service which helps people gain access to money available to them, through welfare benefits, grants and more. You can also use the Benefits calculator on their website under the Find Benefits & Grants tab.</p>	<p>www.turn2us.org.uk</p> <p>0808 802 2000</p>
<ul style="list-style-type: none"> • Mary Ward Legal Centre <p>Funding allows them to provide advice for people who live, work or study in Camden with one caseworker to</p>	<p>www.marywardlegal.org.uk</p> <p>020 7831 7079</p>

<p>provide advice to people from any London Borough. They provide specialist legal advice on welfare benefit and tax credit issues. They do not offer basic benefit checks or form filling for new claims (with the exception of PIP and DLA forms) but advise clients when there is a problem with their claim.</p>	<p>Monday to Friday 10am to 1pm</p>
<ul style="list-style-type: none"> • Z2K <p>A charity providing specialist legal help to people of working age, living in London who are entitled to means-tested benefits. Focusing on appealing benefits that have been stopped and complications with Universal Credit such as incorrect and delayed payments, right to reside issues and problems with the Work Capability Assessment.</p>	<p>https://www.z2k.org/</p> <p>020 7259 0801 Monday – Friday 2pm-3pm</p>
Debt	
<ul style="list-style-type: none"> • Money Advice Service <p>Support over the phone, or online advice and downloadable guides to help improve your finances. The website also includes useful tools such as:</p> <ul style="list-style-type: none"> ▪ Budget Planner ▪ Mortgage Calculator ▪ Letter templates ▪ Videos ▪ Webchat ▪ WhatsApp 	<p>www.moneyadviceservice.org.uk</p> <p>0800 138 7777</p>
<ul style="list-style-type: none"> • National Debtline <p>Provides free, confidential and independent advice on how to deal with debt problems. Services include:</p> <ul style="list-style-type: none"> ▪ Online budget tool ▪ Factsheets ▪ Sample letters ▪ Webchat 	<p>www.nationaldebtline.org</p> <p>0808 808 4000</p>
<ul style="list-style-type: none"> • Step Change <p>Offering expert, tailored advice and practical solutions to problem debt. Their services include:</p> <ul style="list-style-type: none"> ▪ Debt Management Plan ▪ Bankruptcy Advice ▪ Individual Voluntary Arrangement ▪ Debt Relief Order ▪ Equity Release and Mortgages ▪ Debt Arrangement Scheme ▪ Protected Trust Deed 	<p>www.stepchange.org</p>

Disabilities

<ul style="list-style-type: none"> ● Disability Law Service <p>Free advice and information by phone and online for the following areas of law:</p> <ul style="list-style-type: none"> ▪ Discrimination ▪ MS Services ▪ Community Care ▪ Welfare Benefits ▪ Housing ▪ Employment <p>Their website provides downloadable factsheets in both written and audio form.</p>	<p>www.dls.org.uk</p> <p>0207 791 9800</p>
<ul style="list-style-type: none"> ● Disability Rights UK <p>Their website includes a range of factsheets and guides on subjects including:</p> <ul style="list-style-type: none"> ▪ Benefits and welfare reform ▪ Appeals and law ▪ Equality and human rights ▪ Hate crime reporting ▪ Social care and personal budgets <p>They also have specific helplines including:</p> <ul style="list-style-type: none"> ▪ Disabled Students ▪ Enable Fund ▪ Personal Budgets 	<p>www.disabilityrightsuk.org</p>
<ul style="list-style-type: none"> ● Scope <p>The charity works with disabled people and their families to offer practical support – from information services to education and everyday care. Visit the website for information issues with Education, Money and Work, Leisure, Communication and Families and Parenting. You can also locate local community services.</p>	<p>www.scope.org.uk</p> <p>0808 800 3333</p>
<ul style="list-style-type: none"> ● Contact <p>A national charity that exists to support the families of disabled children whatever their condition or disability, through guidance and information. They provide factsheets and guides as well as a helpline for parents and carers in any part of the UK with a disabled child aged from birth to 25.</p>	<p>www.contact.org.uk</p> <p>0808 808 3555</p>
<ul style="list-style-type: none"> ● Working Families <p>A charity which gives parents/carers advice on employment rights and in-work benefits, including a section especially for parents of disabled children.</p>	<p>www.workingfamilies.org.uk</p> <p>0300 012 0312</p>

Discrimination	
<ul style="list-style-type: none"> • Equality Advisory and Support Service <p>The EASS are able to support an individual to resolve their issue using alternative informal dispute resolution, as opposed to issuing a claim in the county court or the employment tribunal.</p>	<p>https://www.equalityadvisoryservice.com/app/legal_advice</p> <p>0808 8000082</p>
Family Rights	
<ul style="list-style-type: none"> • Gingerbread <p>A national charity which provides advice and practical support for single parents.</p>	<p>www.gingerbread.org.uk</p> <p>0808 802 0925</p>
<ul style="list-style-type: none"> • Family Rights Group <p>A charity that advises families in England and Wales whose children are in need, at risk or are in the care system.</p> <p>They provide advice for parents, grandparents, other relatives and friends about their rights and options when social workers or courts make decisions about their children's welfare.</p>	<p>www.frg.org.uk</p> <p>0808 801 0366</p>
<ul style="list-style-type: none"> • Rights of Women <p>Telephone advice line providing free and confidential legal advice to women on:</p> <ul style="list-style-type: none"> ▪ domestic violence and abuse ▪ divorce, finance and property on relationship breakdown ▪ cohabitation, finances and property on relationship breakdown ▪ parental responsibility and arrangements for children ▪ lesbian parenting 	<p>www.rightsofwomen.org.uk</p> <p>National line: 020 7251 6577 Tuesday – Thursday 7pm-9pm Friday 12pm-2pm</p> <p>London line: 020 7608 1137 Monday 11am-1pm Tuesday 2pm-4pm Wednesday & Thursday 10am-12pm, 2pm-4pm</p>
<ul style="list-style-type: none"> • Contact <p>A national charity that exists to support the families of disabled children whatever their condition or disability, through guidance and information. They provide factsheets and guides as well as a helpline for parents and carers in any part of the UK with a disabled child aged from birth to 25.</p>	<p>www.contact.org.uk</p> <p>0808 808 3555</p>
<ul style="list-style-type: none"> • Working Families <p>A charity which gives parents/carers advice on employment rights and in-work benefits, maternity and paternity leave, flexible working options and maternity discrimination.</p>	<p>www.workingfamilies.org.uk</p> <p>0300 012 0312</p>
<ul style="list-style-type: none"> • Coram Children's Legal Centre <p>A charity providing free legal information, advice and</p>	<p>http://www.coram.org.uk</p>

representation to children, young people, their families, carers and professionals, as well as international consultancy on child law and children's rights.	020 7520 0300
<ul style="list-style-type: none"> • Centre for Women's Justice <p>A charity bringing together specialist lawyers, academics and other experts in the field of violence against women to bring strategic law challenges and ensure access to justice for victims of make violence. Their Get Help page lists organisations to contact for help.</p>	www.centreforwomensjustice.org.uk
<ul style="list-style-type: none"> • Refuge <p>Supporting those who have experienced violence and abuse – domestic violence, sexual violence, 'honour' based violence, forced marriage, FGM, human trafficking or modern slavery. They run a range of specialist services to help rebuild lives.</p>	www.refuge.org.uk 0808 200 247 Men's advice line 0808 801 0327
<ul style="list-style-type: none"> • Grandparents Plus <p>A charity dedicated to supporting kinship carers – grandparents and other relatives raising children who aren't able to live with their parents. Providing advice for anyone thinking about caring for a relative or friend's child full time.</p>	www.grandparentsplus.org.uk 0300 123 7015
<ul style="list-style-type: none"> • Resolution <p>An organisation of lawyers and other professionals who believe in a constructive, non-confrontational approach to family law matters. Their Information and Support page contains information on:</p> <ul style="list-style-type: none"> ▪ Parenting after parting ▪ Your rights when you live together as a couple ▪ Your options for ending a marriage or civil partnership ▪ Information and support on what you can do in domestic violence situations. <p>They also provide a list of useful organisations and find a lawyer who is a member of the organisation.</p>	http://www.resolution.org.uk/ 020 3841 0300 info@resolution.org.uk
Housing	
<ul style="list-style-type: none"> • Shelter <p>Providing housing support and advice. You can find advice on the following topics, online under 'Get Advice':</p> <ul style="list-style-type: none"> ▪ Homelessness ▪ Paying for a home ▪ Housing Benefit ▪ Eviction ▪ Debt/Arrears 	www.shelter.org.uk 0808 800 4444

<ul style="list-style-type: none"> ▪ Repossession <p>You can also locate your local Shelter Outreach agency for face to face advice.</p>	
<ul style="list-style-type: none"> • The Pavement <p>Providing advice online tailored to a homeless readership. Advice and service information available for an extensive range of topics via the Services tab.</p>	www.thepavement.org.uk (no helpline available)
Immigration	
<ul style="list-style-type: none"> • ILPA <p>The Immigration Law Practitioner’s Association does not give advice to members of the public on an individual basis but promotes and improves advice through training and sharing information and research. Their Find Immigration Advice page helps you find immigration advice near where you live and immigration advisers who specialise in particular types of immigration, asylum or nationality law.</p>	www.ilpa.org.uk
<ul style="list-style-type: none"> • Haringey Migrant Support Centre <p>HMSC offers specialist advice on immigration, welfare and housing. They run a new triage system (initial assessment) on Mondays between 11a. and 1pm and advice appointments on Tuesdays. Priority given to people on no pay or low income. For migrants, with priority given to cases related to destitution and human rights.</p>	www.haringeymsc.org info@haringeymsc.org 07544078332
<ul style="list-style-type: none"> • Joint Council for the Welfare of Immigrants <p>An independent national charity which exists to campaign for justice in immigration, nationality and refugee law and policy Dealing with all areas of asylum and immigration law, they represent clients at all stages of the legal process including applications to the Home Office, entry clearance, appeals and judicial review. See website for specialist helplines for Irregular migrants (without status), Foreign National prisoners and Unison members.</p>	info@jcw.org.uk 020 7251 8708
Inquests	
<ul style="list-style-type: none"> • Inquest <p>Providing free and independent advice to bereaved people following a death in state care or detention in England and Wales, and in other cases where wider issues of state and corporate accountability are in question. They also provide support through the inquest process.</p>	www.inquest.org.uk 020 7263 1111

Mental Health Services and Care

<ul style="list-style-type: none"> • Mind <p>Information and advice on topics relating to mental health including on:</p> <ul style="list-style-type: none"> ▪ Diagnoses/Conditions ▪ Mental Health Statistics ▪ Support/Social Care ▪ Communities/Social Groups ▪ Treatments ▪ Environment 	<p>www.mind.org.uk</p>
<ul style="list-style-type: none"> • Samaritans <p>Offering a safe place to talk at any time about whatever is getting to you.</p>	<p>www.samaritans.org</p> <p>116 123</p>

Older People

<ul style="list-style-type: none"> • Independent Age <p>A charity providing older people and their families with clear, free and impartial advice on:</p> <ul style="list-style-type: none"> ▪ Care and support ▪ Money and benefits ▪ Health and mobility <p>They also offer regular friendly contact.</p>	<p>www.independentage.org</p> <p>0800 319 6789 charity@independentage.org</p>
<ul style="list-style-type: none"> • Age UK <p>Advice covering a very wide range of areas including:</p> <ul style="list-style-type: none"> ▪ Health and wellbeing ▪ Care and support ▪ Discrimination and rights ▪ Benefits and entitlements ▪ Work and learning ▪ Housing options 	<p>www.ageuk.org.uk</p> <p>0800 678 1602</p>

Pensions

<ul style="list-style-type: none"> • Pensions Advisory Service <p>Free and impartial guidance to people with workplace and personal pensions.</p>	<p>www.pensionadvisoryservice.org.uk</p> <p>0800 111 3797</p>
<ul style="list-style-type: none"> • Pensions Ombudsman <p>Dealing with complaints about how pension schemes are run such as:</p> <ul style="list-style-type: none"> ▪ Giving incorrect or misleading information ▪ Breaking a promise ▪ Taking too long to do something without good cause. 	<p>www.pensions-ombudsman.org.uk</p> <p>0800 917 4487</p>

<p>The ombudsman cannot deal with state pensions, tracing a lost pension, mis-selling of pensions or a decision made by a court or tribunal.</p>	
<p>Privacy</p>	
<ul style="list-style-type: none"> • Liberty <p>Liberty campaigns to protect basic rights and freedoms through the courts, in Parliament and through the wider community.</p> <p>Their current campaigns include:</p> <ul style="list-style-type: none"> ▪ Resist facial recognition ▪ Reject mass surveillance ▪ Challenge hostile environment data-sharing ▪ Stand up to police spying 	<p>www.libertyhumanrights.org.uk</p> <p>0845 123 2307</p> <p>020 3145 0461</p>
<p>Public Law</p>	
<ul style="list-style-type: none"> • Public Interest Law Centre <p>The Public Interest Law Centre specialises in public law, actions against public authorities and public inquiries. They act for individuals and campaign groups who've been treated unlawfully by public bodies. They are based in London, with clients city wide, the South East and nationally.</p>	<p>www.pilu.org.uk</p> <p>office@pilc.org.uk</p>